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U.S. Department of Defense



## MHS MILITARY HEALTH SYSTEM



# OCIO Office of the Chief Information Officer



HIMSS 2010 03 / 02 / 10

# The Way Forward for the Military's Electronic Health Record (EHR)

## **COL Claude Hines Jr., MS**

Deputy Program Executive Officer (DPEO) Innovation and Delivery (I&D) Joint Medical Information Systems (JMIS) Military Health System (MHS)

Tuesday, March 2, 2010 8:30 – 9:30 am HIMSS10 Annual Conference & Exhibition Georgia World Conference Center Atlanta, GA

## **Conflict of Interest Disclosure**

**COL Claude Hines Jr., MS** 

Has no real or apparent conflicts of interest to report.

## **Session Objectives**

- Objective 1: Understand DHIMS's role within the Military Health System and how DHIMS contributes to the continuum of care and medical surveillance from CONUS to the Theater of Operations to the Veterans Affairs.
- Objective 2: Examine challenges faced by the Military's deployed medical community and a demonstration of how DHIMS provides technology solutions.
- Objective 3: Understand the enhancements and new capabilities that DHIMS is engineering and deploying for the military's EHR.
- Objective 4: Identify the way ahead for the EHR and what that means for the military's medical facilities, communities and users

# PEO JMIS in the Department of Defense (DoD)



## JMIS Program Executive Office Leadership



MaryAnn Rockey
Program Executive
Officer (PEO)



Nathan Zee DPEO, Business Operations & Process Management (BO&PM)



Stone Quillian
DPEO,
Federal & Industry
Alliances (F&IA)



COL Claude Hines Jr.

DPEO,
Innovation & Delivery
(I&D)

# **DPEO**, Innovation and Delivery (I&D)

- Systems Engineering
- Information Assurance
- Developmental Test & Evaluation (DT&E)
- Configuration Management
- Technical Requirements Design
- Data Architecture
- Systems Architecture
- Agile Development and Delivery ("Speed to Market")

- Product Risk Management/QA
- Special Project
   Development
  - White House Medical Unit (WHMU)
  - North Chicago Federal Health Care Center (FHCC)
- Application Training
- Common Services
- Distributed Development
- Technical Integration and Interoperability

## **DHSS Areas of Responsibility**

### Clinical Support, Medical Logistics, and Resource Management

- Defense Medical Logistics Standard Support
- DMLSS Customer Assistance Module
- Defense Occupational and Environmental Health Readiness System – Hearing Conservation/ Industrial Hygiene
- ESSENCE Medical Surveillance
- Joint Medical Asset Repository
- Patient Movement Items Tracking System
- Centralized Credentials Quality Assurance System
- Nutrition Management Information System
- Special Needs Program Management Information System
- Protected Health Information Management Tool
- Third Party Outpatient Collection System
- Defense Medical Human Resources System-Internet

- Expense Assignment System Version 4
- Managed Care Forecasting & Analysis System
- MHS Insight
- MHS Learn
- TRICARE On-line
- Clinical Data Mart
- Common User Database
- TRICARE Encounter Data
- Coding & Compliance Editor
- Patient Safety Reporting
- MHS Management Analysis and Reporting
- MHS Data Repository
- Patient Encounter Processing and Reporting
- Prospective Payment System Business Planning Tool and Reconciliation Tool
- Theater MEDLOG Support

## **TIMPO Areas of Responsibility**

### **Tri-Service Infrastructure Management**

#### **Services**

- Communications and Computing Infrastructure (C&CI) engineering
- Information assurance
- Capacity management
- Performance measurement
- Hardware/software maintenance & sparing
- Configuration management
- On-site network engineers and specialists
- Network support services
- Circuit management
- MHS Help desk

### **Components**

- Computing centers
- Wide area network
- Network protection
- Local servers
- Local area network
- End user devices

#### **Mission Elements**

- Plan, program, acquire, implement and sustain peacetime information technology infrastructure and provide support services for MHS centrally managed products
- Provide the sharing of common infrastructure services

## **DHIMS Areas of Responsibility**

### **Clinical and Theater Systems and Capabilities**

- Ancillaries (Lab, Rad, Pharm)
- Blood Management
- Case Management
- Clinical Decision Support
- Consults/Referral Management
- Dental
- DoD/VA Data Sharing
- Enterprise-Wide Scheduling & Registration
- Health Surveillance
- Imaging
- Inpatient
- Longitudinal Health Record
- Medical Command and Control
- Medical Planning
- Medical Readiness

- Order Entry/Results Retrieval
- Outpatient
- Patient Administration
- Patient Tracking
- Personal Health Record
- Population Health
- Preventive Health
- Spectacle Requisition
- Tele-Health
- Theater Occupational/ Environmental/ Radiological Health
- Trauma Registry Documentation
- Traumatic Brain Injury/Behavioral Health
- Utilization Management
- Veterinary Medicine
- Workload Accounting

# Understanding the Value of an EHR in the Department of Defense

### Why we must do it

- · Warfighter Mission
- Enables DoD's healthcare part of the Virtual Lifetime Electronic Record (VLER)
- Document and Monitor Wounded, III and Injured
- Enhanced Health Outcomes
- Cost Effectiveness
- Better Health Resource Management
- Health Community Satisfaction
- · Patient Centric Medical Home
- Enhanced Access and Quality of Care
- Enhanced Patient Safety
- Foundation for Benefits Assessment

#### Who we do it for



Service members,
Retirees, their families,
other beneficiaries, the
Military Health System
(MHS) community,
Operational Commanders,
and other stakeholders



#### What we will achieve

#### **Right Information**

Integrated
Interoperable
Intuitive
Accurate

#### **Right Community**

Health Care Team
Patients
Commanders
Veterans Affairs
Nation (NHIN)

# Decision Support for High Quality Cost Effective Healthcare

#### **Right Place**

Global Presence
Theater Operations
Contingency Operations
Austere Environments
Mature Communications
Mobile Operations

#### **Right Time**

Fast
Dependable
Clinical Workflow
Highly Available
Time to Market
Innovative

## DoD's Healthcare Information Support for the Warfighter Mission

- Medical Situation Awareness for Command and Control
- Force Health Protection
- Medical Readiness
- Transient Patient Population
- Transient Healthcare Team
- Austere Environments
  - Theater Operations
    - Shipboard Operations
    - Medical/Aeromedical Evacuation
- Security Requirements
  - Secret Internet Protocol Router (SIPRNet)
  - DoD Information Assurance Posture
- DoD Acquisition Process
  - Interdependencies with other departmental programs



## **Evolution of DoD's Electronic Health Record**

**Strategic Planning for** 2009 EHR Way Ahead **Began TMIP Block 2 deployment** From first concept development 2008 (EHR first time on ships) of facility-centric capability to Began initial implementation of 2007 updated inpatient EHR (Essentris) worldwide deployment of patient-**AHLTA Block 1 worldwide deployment** 2006 centric system at all DoD military completed to all MTFs 2005 Initial EHR in 77 MTFs and 11 time zones treatment facilities (MTFs) 2004 Worldwide implementation of global system begins 2003 **Initial TMIP-J deployment to Theater** Further concept development: application / infrastructure 2000-03 refinements 2000 **CHCS II** initial deployment 1998 CHCS II initial concept development (patient-centric system) CHCS - providing CPOE - completed worldwide. Concept exploration for clinically-1996 oriented graphical user interface underway 1988 Limited early inpatient documentation (CIS) CHCS development begins; deliver CPOE and MTF-centric EHR. Integrates outpatient ancillary services - laboratory, radiology, and pharmacy - providing MHS' first online MTF hospital-centric 1988 clinical support system Interim Tri-Service Micro Pharmacy System: Automated support for in- and out-patient pharmacy services In 1986 240 facilities by 1989 Deployment of standalone medical information systems TRIPHARM, TRILAB, TRIRAD, TRIPAS and AQCESS (Quality 1981 of Care Evaluation) in 19 MTFs 1979 First concept development to provide Computerized Physician Order Entry (CPOE) capability

## **New England Journal of Medicine Article**

"Very low levels of adoption of electronic health records in US Hospitals"

- "1.5% US Hospitals have a comprehensive electronic records system"
- "7.6% US Hospitals have a basic electronic records system"
- "17% US Hospitals have computerized providerorder entry for medications"

The NEW ENGLAND JOURNAL of MEDICINE

#### SPECIAL ARTICLE

### Use of Electronic Health Records in U.S. Hospitals

Ashish K. Jha, M.D., M.P.H., Catherine M. DesRoches, Dr.Ph., Eric G. Campbell, Ph.D., Karen Donelan, Sc.D., Sowmya R. Rao, Ph.D., Timothy G. Ferris, M.D., M.P.H., Alexandra Shields, Ph.D., Sara Rosenbaum, J.D., and David Blumenthal, M.D., M.P.P.

#### ABSTRACT

#### BACKGROUND

Despite a consensus that the use of health information technology should lead to more efficient, safer, and higher-quality care, there are no reliable estimates of the prevalence of adoption of electronic health records in U.S. hospitals.

#### METHODS

We surveyed all acute care hospitals that are members of the American Hospital Association for the presence of specific electronic-record functionalities. Using a definition of electronic health records based on expert consensus, we determined the proportion of hospitals that had such systems in their clinical areas. We also examined the relationship of adoption of electronic health records to specific hospital characteristics and factors that were reported to be barriers to or facilitators of adoption.

#### RESULTS

On the basis of responses from 63.1% of hospitals surveyed, only 1.5% of U.S. hospitals have a comprehensive electronic-records system (i.e., present in all clinical units), and an additional 7.6% have a basic system (i.e., present in at least one clinical unit). Computerized provider-order entry for medications has been implemented in only 17% of hospitals. Larger hospitals, those located in urban areas, and teaching hospitals were more likely to have electronic-records systems. Respondents cited capital requirements and high maintenance costs as the primary barriers to implementation, although hospitals with electronic-records systems were less likely to cite these barriers than hospitals without such systems.

#### CONCLUSIONS

The very low levels of adoption of electronic health records in U.S. h

#### CONCLUSIONS

The very low levels of adoption of electronic health records in U.S. hospitals suggest that policymakers face substantial obstacles to the achievement of health care performance goals that depend on health information technology. A policy strategy focused on financial support, interoperability, and training of technical support staff may be necessary to spur adoption of electronic-records systems in U.S. hospitals.

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## **DoD EHR Family of Systems**

### AHLTA-Garrison Outpatient Documentation

- Covers every time zone
- 77,000+ active users
- 110,000+ end user devices
- 140,000+ new encounters daily
- 9.6+ million beneficiaries with clinical data
- 65+ Terabytes (mostly non-image)

### Essentris® Inpatient Documentation

30 Sites

Supporting <u>transient</u> patient populations and <u>transient</u> healthcare teams

### Military Treatment Facilities

- 60+ Hospitals
- 350+ Medical Clinics
- White House Medical Unit

### AHLTA-Theater (As of 31 Jan 2010)

- 15 Theater Hospitals, 262
   Forward Resuscitative sites
- 15 U.S. Naval Ships
- 8.36 million orders of ancillary services (laboratory, radiology, pharmacy)
- 3.16 million outpatient encounters captured in AHLTA-Theater

## **Current DoD/VA Health Information Exchange**

#### DoD

#### **Data on Shared Patients**

- · Current Viewable Data
  - Outpatient pharmacy data, laboratory and radiology results
  - Inpatient laboratory and radiology results
  - Discharge summaries (27 sites = 62% of DoD inpatient beds)
  - Inpatient consultations, operative reports, history and physical reports, transfer summary notes, initial evaluation notes, procedure notes, evaluation and management notes, pre-operative evaluation notes, and post-operative evaluation and management notes (27 DoD sites - available to all DoD providers and VA providers in the Puget Sound area)
  - Allergy data
  - Theater clinical data: Theater inpatient notes, outpatient encounters, and ancillary clinical data
  - Ambulatory encounters, procedures, and vital signs
  - Family, social, and other history, and questionnaires
- Current Computable Data (limited sites) enables drug-drug and drug allergy safety checks and alerts
  - Pharmacy data
  - Allergy data
- · Planned additional viewable data exchange
  - Inpatient data from additional DoD sites in FY 2010

#### Data on Separated Service Members

- · Outpatient pharmacy data, lab and radiology results
- Inpatient laboratory and radiology results
- · Allergy data
- · Consult reports
- · Admission, disposition, transfer data
- Standard ambulatory data record elements (including diagnosis and treating physician)
- Pre-/post-deployment health assessments
- · Post-deployment health reassessments

#### Data on OIF/OEF Polytrauma Patients

- Radiology images
- · Scanned medical records

## Cumulative As of 01/19/10

Two-way, on-demand view of health data available in real-time

Bidirectional Health Information Exchange Live data flow beginning 2004; data from 1989 forward

Viewable data exchange between all DoD and VA medical facilities as of July 2007

One-way, monthly transfer of health data

Federal Health Information Exchange Live data flow beginning 2002; data from 1989 forward

> Health data on more than 5.0 million Service members

One-way transfer of health data initiated at time of decision to transfer

Live data flow beginning March 2007

From Walter Reed AMC, Bethesda (NNMC), and Brooke AMC

#### VA

## All VA Medical Facilities

- 3.5 million correlated patients, including 1.7 million patients not in FHIE repository
- 60,500 average weekly FHIE/BHIE queries 1st Qtr FY 2010
- Computable pharmacy and allergy exchange on more than 50,400 patients
- · 75.9 million lab results
- 12.4 million radiology reports
- 78.2 million pharmacy records
- 86 million standard ambulatory data records
- 3.5 million consultation reports
- 2.7 million deployment-related health assessments on more than 1.2 million individuals

4 VA Polytrauma Centers (Tampa, Richmond, Minneapolis, Palo Alto)

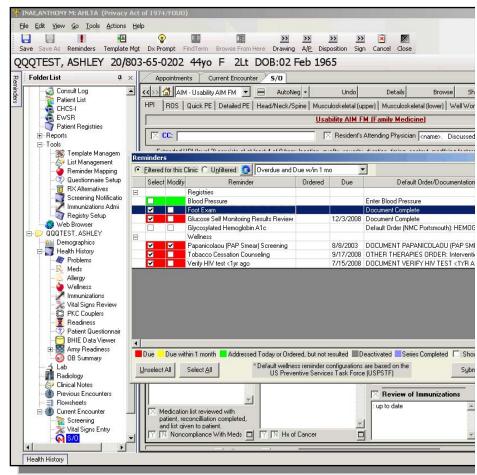
- Radiology images for more than 230 patients
- Scanned records for more than 300 patients

Sharing more non-billable health information today than any two health organizations in the world

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# AHLTA Enterprise Outpatient Documentation System

- Provides worldwide secure online, role-based access to longitudinal health records 24 hours a day,
   7 days a week
- Enables MHS providers to document a patient's health information and history
- Data is consolidated in a single clinical database known as the Clinical Data Repository (CDR)
  - VA providers access health data via the Bidirectional Health Information Exchange (BHIE)



Visit Booth

# Composite Health Care System (CHCS)

- Serves as the foundation for AHLTA
  - Practice management and ancillary services
- Through AHLTA, CHCS enables DoD providers to electronically order laboratory and radiology tests/services, retrieve test results, and order and prescribe medications
- Supports multiple healthcare administration activities, including:
  - Patient administration
- Medical service accounting

Patient scheduling

Workload assignments

- Medical billing

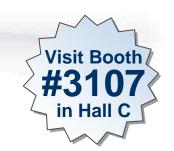
# Military's Inpatient Documentation Solution (Essentris®)

Visit Booth
#3107
in Hall C

- Supports inpatient and Emergency Department documentation
- Deployed at MHS sites
  - Will be deployed to more than 90% of beds by the end of FY2011
- Information is shared with the Department of Veterans Affairs
- Integrates with medical equipment (e.g., fetal monitors, physiological monitors)



## **AHLTA-Theater**



- Customizes Garrison-based AHLTA EHR capabilities to deployed medical units
  - Same look and feel as Garrison
- Enables complete clinical care documentation, medical supply and equipment tracking, patient movement visibility and health surveillance in Theater environments (low/no communications)
- Data is consolidated into a single database known as the Theater Medical Data Store (TMDS)
  - Data is then transmitted to the Clinical Data
     Repository (CDR) to provide <u>secure worldwide</u>
     access to Service members' health records

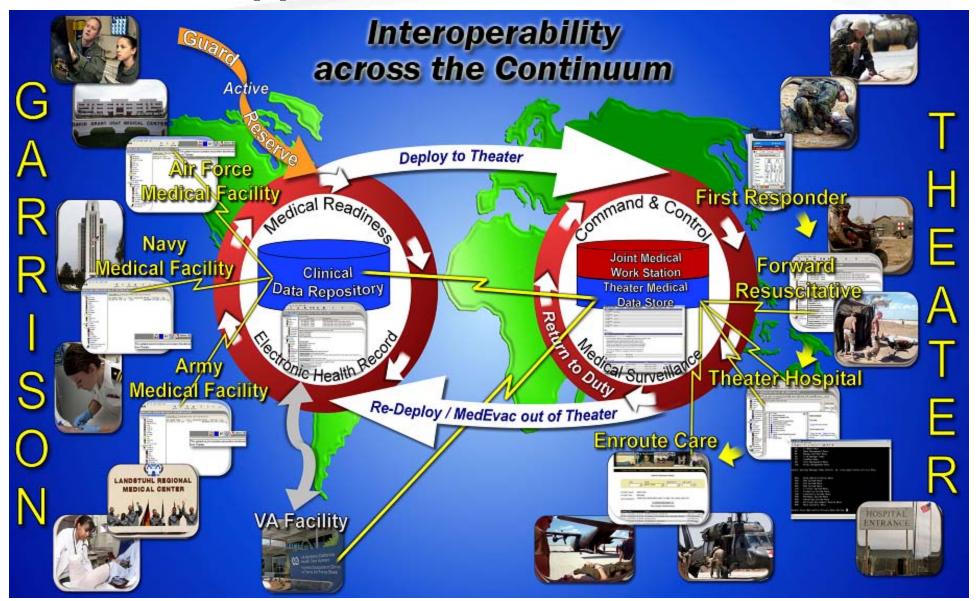
# White House Medical Unit (WHMU)

- WHMU serves the President, Vice President, their families and provides emergency coverage to White House visitors and guests
- Providers use AHLTA-Theater (virtualized) and Theater Medical Data Store (TMDS)
- Access AHLTA-Garrison and the Composite Health Care System (CHCS) through a remote connection with the National Naval Medical Center (NNMC), Bethesda, Md.
  - CHCS enables DoD providers to electronically perform patient appointment processes and scheduling, order laboratory tests, retrieve test results, authorize radiology procedures and prescribe medications

### **Currently in use at:**

- White House Residence Clinic
- Camp David
- Air Force One
- New Executive Office Building (NEOB)
- Eisenhower Executive Office Building (EEOB)
- Marine Helicopter Squadron 1 (HMX)
- Private Residence of the Vice President (Naval Observatory)

## **EHR Support to the Continuum of Care**



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# Calendar Year 2010 Health IT Initiatives

## Service Member Health Care Continuum Health Care is Local...Information is Global

Civilian Care



Recruitment



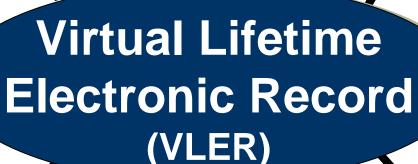
**Accession/Training** 



**Routine Care** 



**VA** Care







Transition & Benefits **Assessment** 



Care at home/Post-deployment



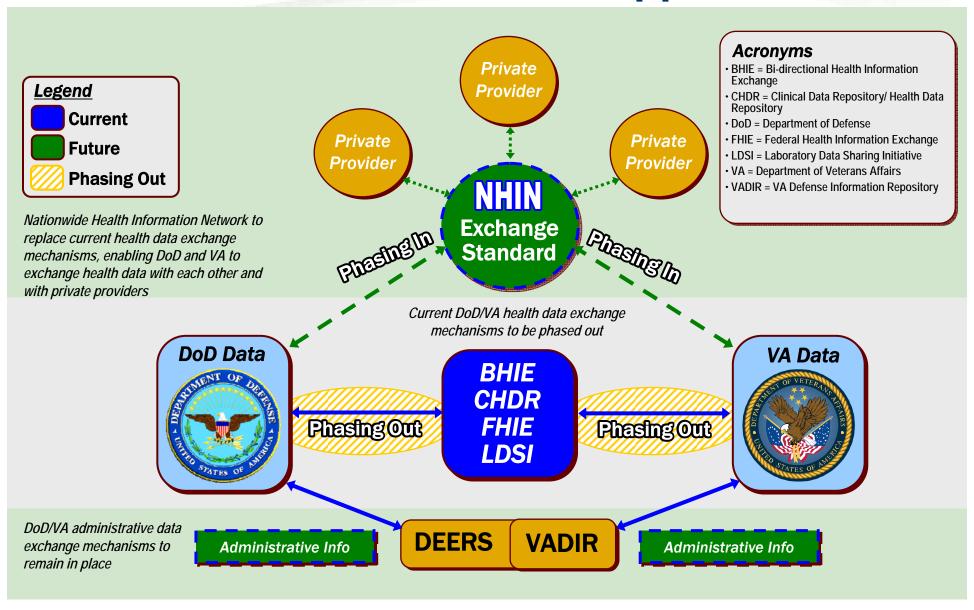
Care in Transit



Deployed/Theater Care

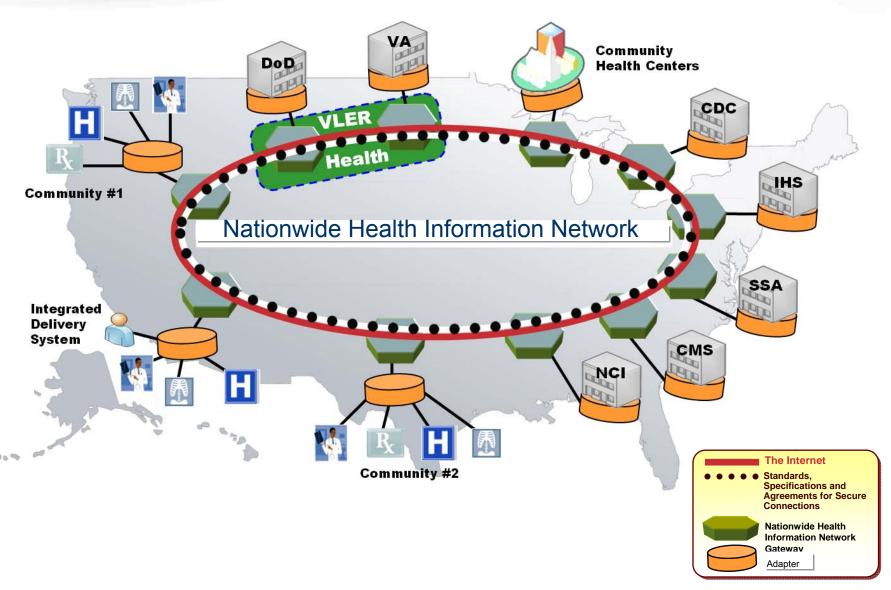


## **VLER Health Phased Approach**



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## **Nationwide Health Information Network**



## **VLER Health Phase 1**

Leverages the Nationwide Health Information Network to improve health data sharing between the DoD, VA and network care

## Segment A Initial Pilot

#### January 31, 2010

- · Health Data
- -- HITSP C32 subset
  - Patient information
  - Emergency Information
  - Allergies
  - Problems
  - Active Medications
  - Source of Sending System
- Pilot Partners: VA and Kaiser Permanente in San Diego, Ca.

## **Successful Completion**

## **Goal**Pilot Every 6 Months

- Securely share data with the VA, private sector and other health information exchange partners
- Begin HITSP-based definition for DoD/VA unique data sets
- Expand health data exchange sets

## Segment B Production Pilot

#### **July 31, 2010 (Target)**

- Health Data
- -- HITSP C32 subset
  - Patient information
  - Emergency Information
  - Allergies
  - Problems
  - Active Medications
  - Source of Sending System
- + HITSP Lab subset (TBD)
- Locations and Pilot Partners (TBD)
- HITSP: The American National Standards Institutes (ANSI) Health Information Technology Standards Panel, which develops national specifications for interoperable electronic health records.
- HIE: Health Information Exchange

#### The FHCC primary goal is "integration" of:

- The NCVAMC
- The newly constructed Naval Ambulatory Care Center, located on the NCVAMC campus (replaces 11 story former Navy Hospital)
- The Navy Fleet Medicine Clinics
  - o Associated with NSGL, i.e., Recruit Training Command (RTC)
- The Training Support Center (TSC) and,
- VA Based Community Outpatient Clinics

North Chicago

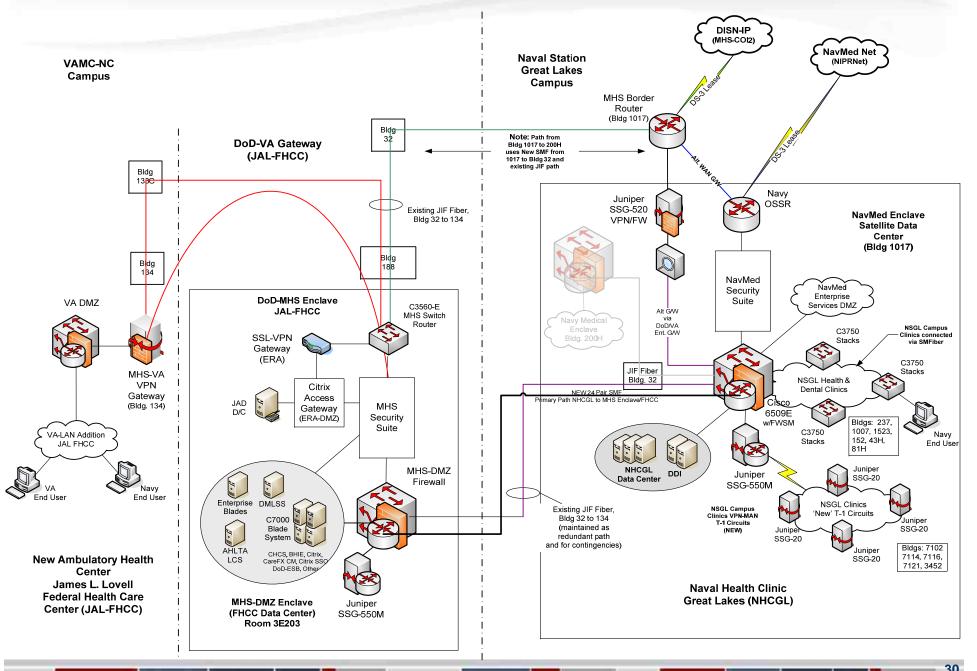
Federal Health Care Center



## JAL FHCC: Key IT Capabilities

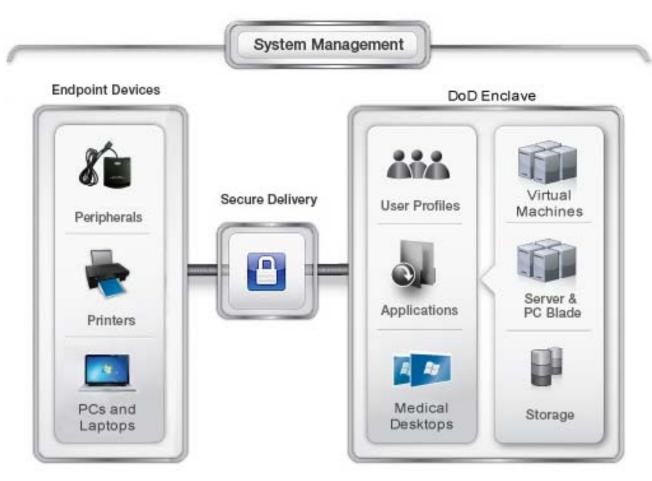
- Single Patient Registration
  - Register and update patients with single user interface
  - Register, verify eligibility and update patients through native DoD and VA systems
  - Common service, built once, used on both DoD and VA systems
- Medical Single Sign-On with Patient Context Management (MSSO/CM)
  - Users log in once and have access to multiple systems
  - Select the patient once and active clinical applications display patient's data with assurance that this is the correct patient
- Orders Portability: Laboratory, Pharmacy and Radiology
  - Place an order and the order automatically goes to filling/execution location regardless of which system is used
  - Update order status regardless of system, completing the order
  - Return results to the system where the order originated

## Final Enclave Design – JALFHCC Architecture Concept



# Hardware Platform: Enterprise Level Virtualized Information Services (ELVIS)

 Will provide a common infrastructure service platform or "Platform as a Service" for the MHS

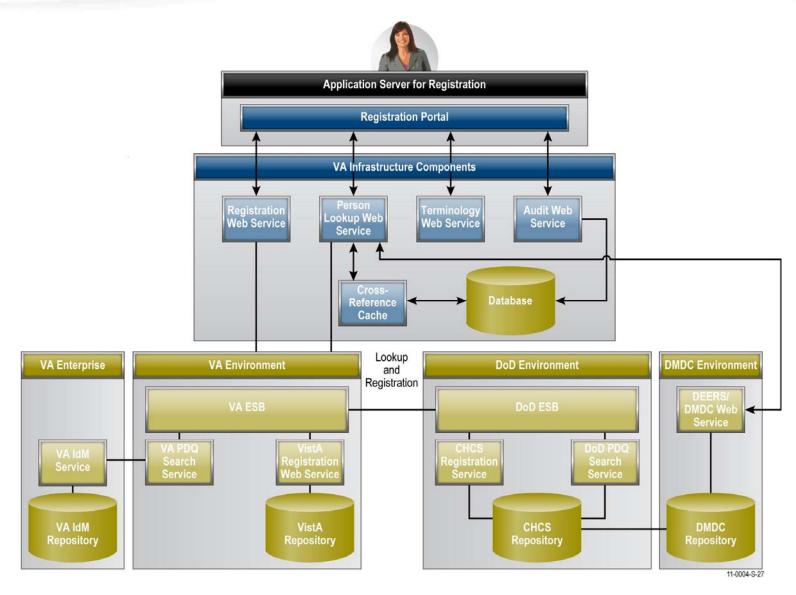


# Common Graphical User Interface (GUI)



Initial deployment will serve as a portal or launch point for medical capabilities; Unifies the users view by integrating data from multiple systems into user customizable portlets

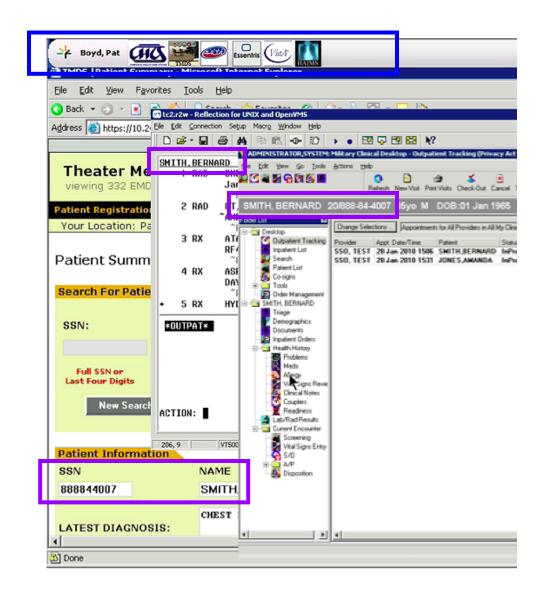
# Single Patient Registration (Architectural Concept)



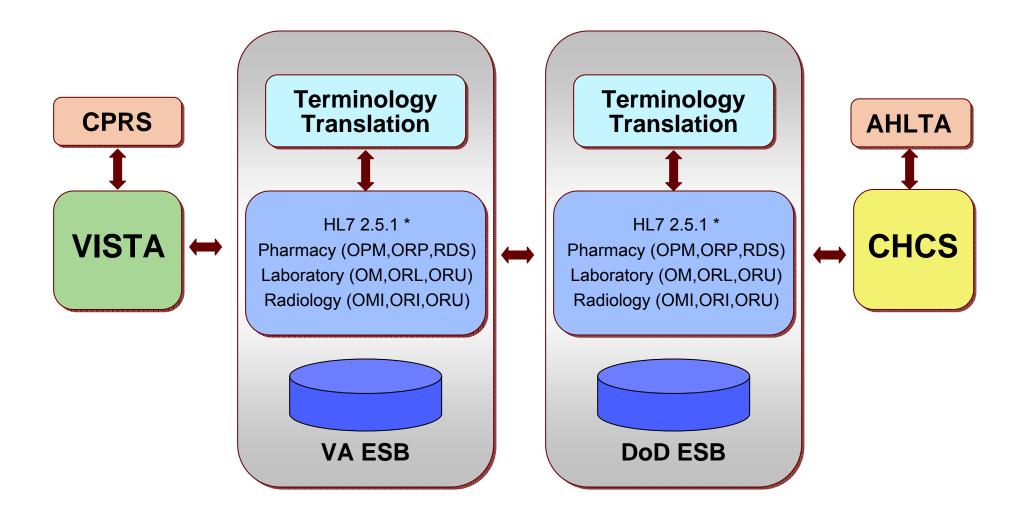
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# Medical Single Sign-On with Context Management (MSSO/CM)

- Single Sign-On integrates the users
   workspace by allowing
   a single sign on
   between medical
   applications
- Context Management extends the user
   workspace integration
   by maintaining the
   same patient (context)
   between each
   application
   (e.g. AHLTA, CHCS, TMDS)



## **Orders Portability Architectural Concept**



<sup>\*</sup> Message Types

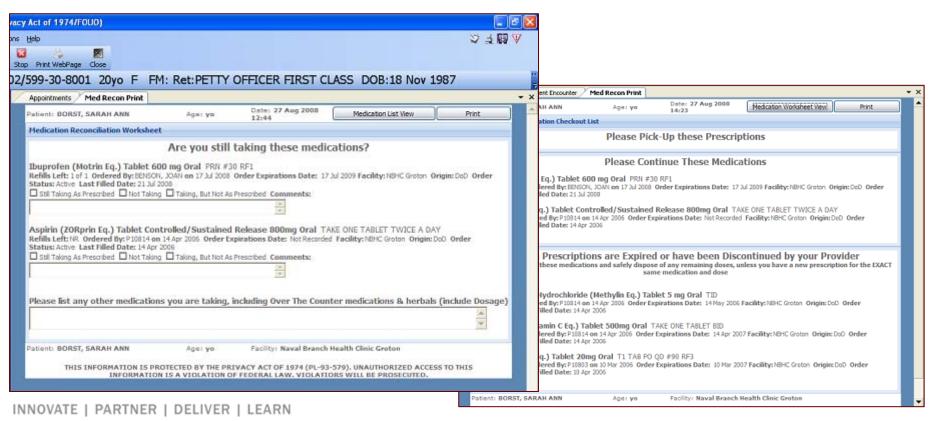
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## **AHLTA/CHCS Stabilization Activities**

- Not just another fix but a fundamental restructuring of AHLTA and CHCS to work together as one logical system
- Change point to point interfaces to loosely coupled services in alignment with DoD Enterprise Architecture
- Integrate clinical information by eliminating stovepipes and duplicate data to support clinical & business decisions
- Simplifying the AHLTA architecture for ease of deployment & maintenance
- Improve the user experience by integrating AHLTA and other clinical applications in a unified graphical user interface (portal)

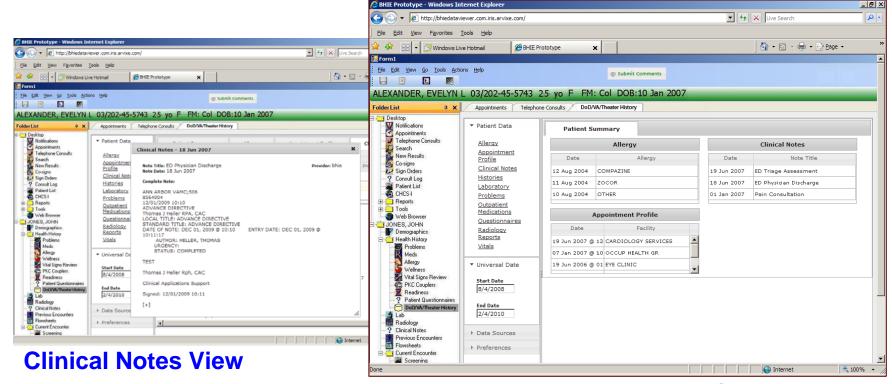
### **AHLTA 3.3 Service Pack 1**

 Provides more than 200 user requested fixes including enhanced printing, Web-enabled modules and initial medication reconciliation capabilities



## Bidirectional Health Information Exchange (BHIE) DoD Version 5

- Improves and expands DoD and VA information sharing
  - Leverages national standards such as the NHIN, portlets and DoD/VA established sharing standards

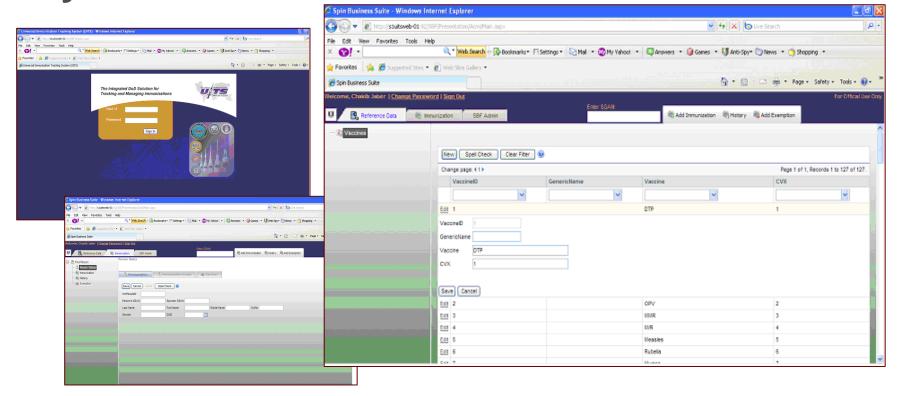


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**Patient Summary View** 

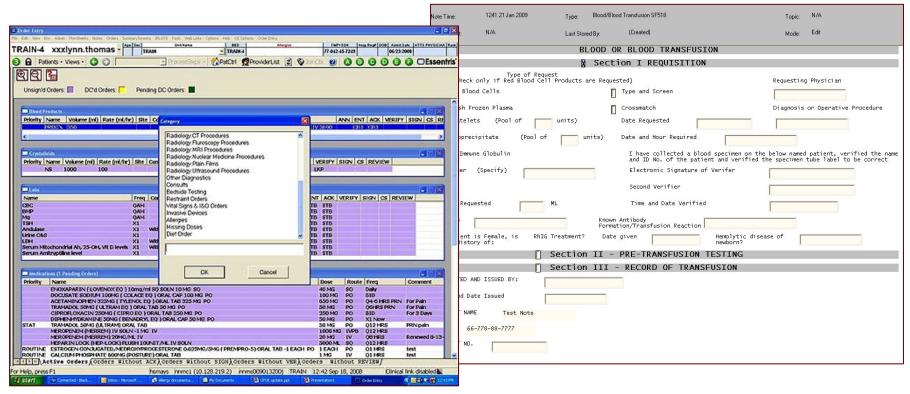
### **Universal Immunization Tracking System (UITS)**

 Consolidates Service immunization systems into a single system within the clinical workflow with reporting to Service readiness systems



### **Essentris Expansion**

 Expands enterprise deployment of the MHS Inpatient documentation system with Emergency Department capabilities and data sharing with the VA



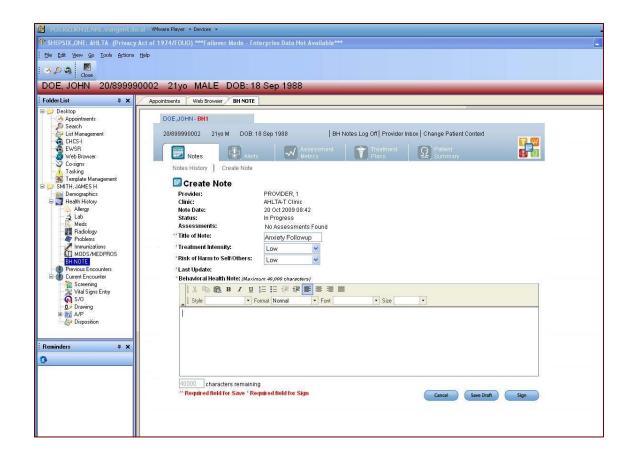
### **Neurocognitive Assessment Tool (NCAT)**

Provides
 means to test,
 document,
 monitor and
 report on mild
 traumatic brain
 injury (mTBI)

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						Source: Comparison Group		
	OTHER DOD F				-			
Status: DEFENSE CONTRACTOR				NCAT		(A)VEDACE DELOW O EARLY		
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#### **Secure Behavioral Health**

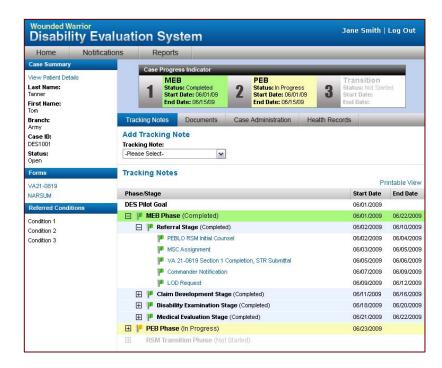
 Provides secure group and individual behavioral health documentation within the AHLTA workflow



# Clinical Case Management and Disability Evaluation System

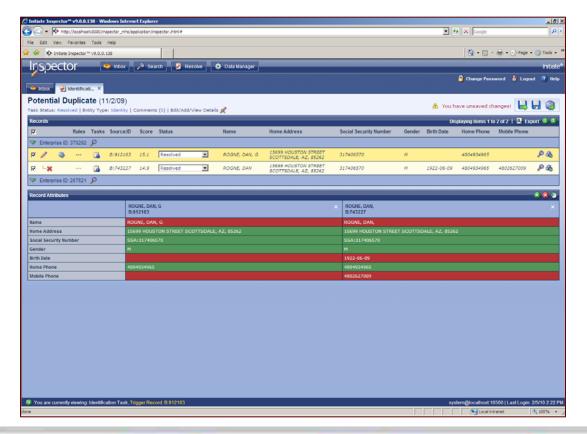
 Provides automated tools to support documentation, linking, monitoring and advocating for Service members and their families helping case managers better coordinate multiple services in a therapeutic manner across the continuum of care, disability evaluation process and benefits assessment





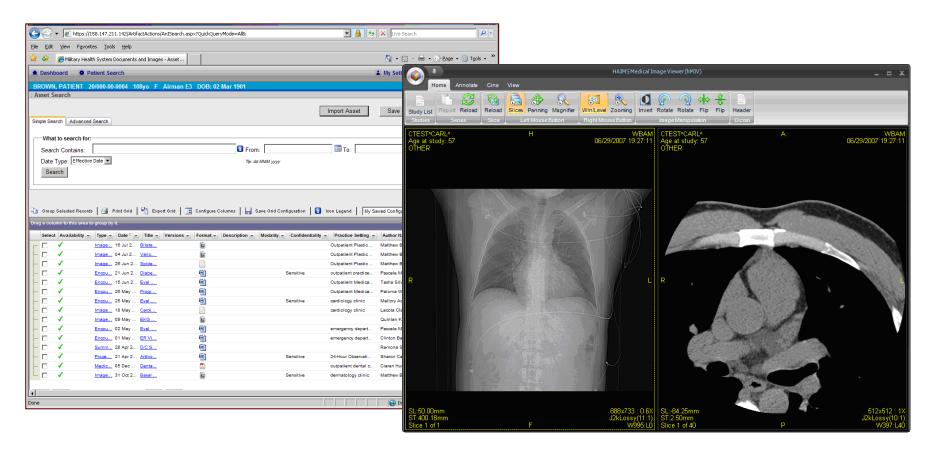
### **Automated Duplicate Patient Reduction**

 Initial deployment will reduce duplicate patient records using automated tools to ensure the highest integrity of patient information and proper identity



# Healthcare Artifact and Image Management Solution (HAIMS)

 Provides global visibility of PACS images and scanned or attached artifacts



**Visit Booth** 

#310

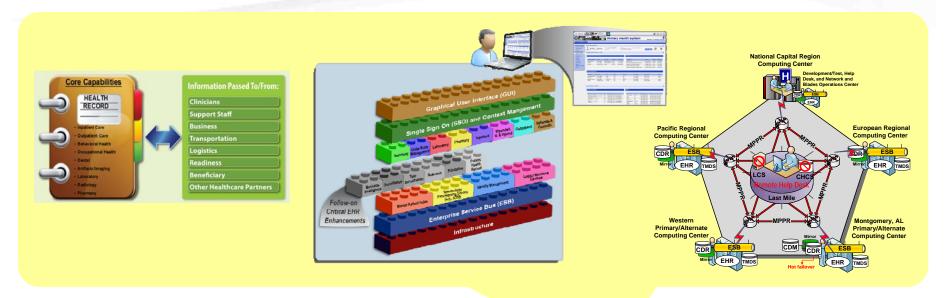
# DoD's Electronic Health Record Way Ahead

### DoD's EHR Way Ahead: Objectives

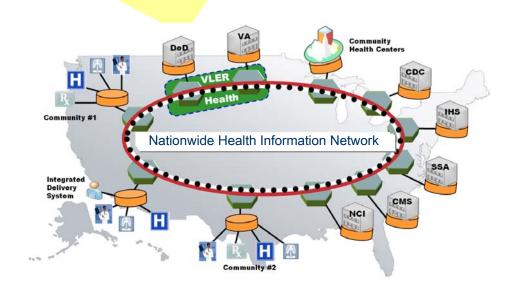
- Improve reliability, maintainability, completeness, accuracy, and timeliness of medical data captured and shared within DoD via an EHR
- Improve exchange of medical history data between VA and DoD
- Support medical data capture and exchange within the US Healthcare System - Private and Government (to include State and Local)



### EHR Way Ahead – Strategic Direction



- Stable EHR maximize reliability and availability to all taxonomies of care
- Agile rapid development to adapt to evolving medical business practices
- Responsive high performing system that is fast and user friendly
- **Extensible** open standards based, open architecture
- Data Sharing optimize continuity of care through seamless and transparent sharing of comprehensive health information
  - Virtual Lifetime Electronic Record (VLER)
  - Nationwide Health Information Network
- Enhance Information Integrity ensuring the right information on the right patient/context is presented to the right user at the right time



### **Points of Contact**

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- Government/Commercial Sector Contracting (RFI, RFP, RFQ and Acquisition Forums)
  - POC: Aaron Street, Director, AM&S/COD at aaron.street@tma.osd.mil

### **Closing Slide**

### For more information visit:

### Booth #3107 in Hall C

or on the Web at:

## dhims.health.mil

"Battlefield to the Homefront: Lessons Learned from the Premier Global Electronic Health Record"

Wednesday, March 3, 2010: 1:00 – 2:00 pm

CAPT Michael Weiner, Deputy Program Manager & Chief Medical Officer, DHIMS

"Protecting our Service Members as they Protect Us"

<u>Thursday</u>, March 4, 2010 – 10:00 – 11:00 am

MAJ Frank Tucker, Chief Technology Officer, DHIMS

### Stayed tuned...

